

**CONSUMER GRIEVANCES REDRESSAL FORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This the 06<sup>th</sup> day of March'2024**  
**C.G.No.138/2023-24/Kadapa Circle**

**CHAIRPERSON**                      **Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

<b>Sri. K. Ramamohan Rao</b>	<b>Member (Finance)</b>
<b>Sri. S.L. Anjani Kumar</b>	<b>Member (Technical)</b>
<b>Smt. G. Eswaramma</b>	<b>Member (Independent)</b>

***Between***

Sri. G.Pradeep Kumar, D.No.13/3-3,  
Mamidi Veedi, Patha Kadapa.

Complainant

***AND***

1. Assistant Accounts Officer/ERO/Kadapa Rural
2. Dy. Executive Engineer/O/Kadapa CCO-1
3. Executive Engineer/O/Kadapa

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 05.03.2024 in the presence of the respondents complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

**ORDER**

- 01.** The complainant filed the complaint stating that they are having SC.No. 2121203009711 in the name of his deceased mother and due to lack of information they failed to pay the CC bill for Rs.17,614/- and they are unable to pay the said bill amount in lump sum and hence



they request for installments and also they request for issuance of new service connections in the name of their three brothers.

02. The said complaint was registered as C.G.No.138/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that they have granted four monthly instalments for payment of the CC bill amount and further informed the complainant that new service connections will be issued on change of ownership of the house.
03. Complainant absent. Heard the respondents through video conferencing.
04. The respondents granted installments for payment of the CC bill to the complainant considering his request. The respondent's further stated that on furnishing the necessary documents in the name of the complainant and his brothers by registering an application, they will release the service connections as per the rules in vogue. Hence, the complainant is directed to register application by producing the necessary documents on which the respondents shall release service connections as per the rules in vogue. Accordingly, the complaint is closed. No order as to costs.



05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06<sup>th</sup> day of March'2024.

*Vijay 06/03/24*  
**CHAIRPERSON**

*[Signature]*  
**Member (Finance)**  
*06/03/24*

*[Signature]*  
**Member (Technical)**

*[Signature]*  
**Member (Independent)**  
*6/3/24*

**Documents marked**

**For the complainant: Nil**

**For the respondents: Nil**

**Copy to the**

**Complainant and All the Respondents**

**Copy Submitted to**

**The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.**

**The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Hyderabad-04.**

**The Stock file.**  
*[Signature]*